

Important information

Payment

Kent Karrier is a membership-based scheme. The annual membership fee contributes towards the cost of administering the scheme, and a fare is payable every time you travel. Please enclose a cheque / postal order made out to Kent County Council to the value of £5. Please do not send cash by post.

The £5 charge will not be waived under any circumstances.

As membership runs for one calendar year, the fee applies irrespective of the date of application. Refunds will not be issued and payments by instalment cannot be accepted.

Applications

New applications can be made at any time. You must be a Kent resident and can only apply for the scheme which operates in your area.

Membership cards are not issued but after your application has been successfully processed, you will receive a letter confirming your membership number and the contact details for the operator of the scheme in your area.

Kent County Council is not liable for transport or other costs incurred while membership applications are being processed. If you have not received your membership letter within 28 days of your application, please contact us.

Please remember to inform us of any change of circumstances, such as change of address, as this information is not automatically sent to this department, even if you have told another part of Kent County Council.

Renewals

Renewal notices will be sent to you automatically, approximately four weeks prior to the expiry date of your current membership. If you have not renewed your membership within six weeks of your renewal date, you will need to submit a new application.

Concessionary bus pass holders

Membership of Kent Karrier is not dependent upon holding a concessionary (or 'free') bus pass. Similarly, membership of Kent Karrier does not mean that you will be entitled to a 'free' bus pass. ENCTS passes are not valid on this service. For more information about these bus passes, please contact Kent County Council or visit www.kent.gov.uk

Scheme details

Full terms and conditions are available online at www.kent.gov.uk (search **Kent Karrier**) or by request from the address below. By applying for the scheme you acknowledge that you have read and accept these terms.

The information that you provide on this form is collected and dealt with in compliance with the Data Protection Act 1998. It will be used by Kent County Council to administer the Kent Karrier Scheme (including the detection and prevention of fraud) and will be shared with the transport provider(s) of the scheme which you are joining for the same purposes.

Checklist

- Have you completed all sections of the form, and had it counter-signed by a registered medical professional (if applicable)?
- Have you provided proof of your age if you are 85+ (if applicable)?
- Have you enclosed your payment of £5.00 and made the cheque/postal order payable to **Kent County Council**?

Please return this form, along with payment (see above), to the following address:

Kent Karrier Membership, Kent County Council, Public Transport, PO BOX 441, Aylesford, Kent ME6 9HJ

Contact details

Further information about Kent Karrier Dial-a-Ride services is available at www.kent.gov.uk (search **Kent Karrier**).

Should this not answer your question please write to us at the address above, or email public.transport@kent.gov.uk or telephone **03000 413567**



Compaid
Opportunities for disabled people

This scheme is operated by **Compaid** with financial help from KCC.

To book the service and for application forms call Compaid on 01892 832447

If you wish to check times, fares or have a comment to make, please call **Compaid** on the above number.



Kent County Council
Public Transport
PO BOX 441
Aylesford
Kent ME6 9HJ

www.kent.gov.uk

For other enquiries call: **03000 413 567**
or email: public.transport@kent.gov.uk



www.traveline.info
0871 200 22 33

calls from landlines cost 10p per minute

train information
08457 48 49 50
www.nationalrail.co.uk

Dial-a-Ride Service
door to door pick up

FOR TONBRIDGE & MALLING



Apply today -
membership
application
form inside

The transport service that picks you up
& drops you back at your door

Destinations include:

- Maidstone Town Centre • Tonbridge Town Centre
- Borough Green Town Centre



